

## CatholicCare Wollongong Children's Contact Service Waiting Times

Please view the table below regarding CCCS current waiting times:

Current as of: <b>10 May 2017</b>	Session times and operating hours are subject to change depending on funding. Service availability also fluctuates regularly due to uncertainty around families' court proceedings. The service will try and accommodate court orders with specific contact times however the CCCS reserves the right to schedule times according to service availability and operational demands.		
<b>Campbelltown</b> Currently operates on a weekly basis for both the supervised contact and changeover services. From January 2017, service will operate <b>fortnightly</b> on Sunday.	<b>Friday</b> By Appointment ONLY	<b>Saturday</b> By Appointment ONLY	<b>Sunday</b> By Appointment ONLY
	<b>INTAKE ASSESSMENT</b> <b>SUPERVISED &amp; SUPPORTED CONTACT:</b> <b>CHANGEOVER &amp; SUPPORTED CHANGEOVER</b> <b>SELF FUNDED SERVICE</b>	Approximately 3 months wait Approximately between 2 months after completion of all client intakes. No wait time, after completion of all client intakes. Wait time, after completion of all client intakes is subject to staff availability.	
<b>Nowra</b> Currently operates on a fortnightly basis for both the supervised contact and changeover services. From January 2017, service will <b>not</b> operate on Sundays.		<b>Saturday</b> By Appointment ONLY	<b>Sunday</b> By Appointment ONLY
	<b>INTAKE ASSESSMENT</b> <b>SUPERVISED &amp; SUPPORTED CONTACT:</b> <b>CHANGEOVER &amp; SUPPORTED CHANGEOVER</b> <b>SELF FUNDED SERVICE</b>	Approximately 3 months wait. Approximately up to 6 months after completion of all client intakes. No wait time, after completion of all client intakes. Upon application	
<b>Wollongong</b> Currently operates on a weekly basis for both the supervised contact and changeover services.	<b>Friday</b> By Appointment ONLY	<b>Saturday</b> By Appointment ONLY	<b>Sunday</b> By Appointment ONLY
	<b>INTAKE ASSESSMENT</b> <b>SUPERVISED &amp; SUPPORTED CONTACT:</b> <b>CHANGEOVER &amp; SUPPORTED CHANGEOVER</b> <b>SELF FUNDED SERVICE</b>	Approximately 4 months wait. Approximately up to 6 months after completion of all client intakes. No wait time, after completion of all client intakes. Wait time, after completion of all client intakes is subject to staff availability.	
<p><b><u>Application Procedures</u></b></p> <p>Each parent is required to register by telephoning our intake officer on 4227 1122. When contacted by both parents, we will schedule the next available intake assessment. Each parent will be required to complete and return all relevant documents at their intake assessment.</p> <p>Each parent's intake is conducted separately from the other. Due to the nature of the questions asked at the intake children are not permitted to attend. If either parent does not attend for intake, CCCS will withdraw involvement and advise all parties in writing. It is the responsibility of the parents and their legal representatives to arrange follow up and/or rescheduling of missed appointments.</p> <p>Only upon completion of both parents' intake assessments will the family be placed on the waiting list for service. Families with court orders are given preference, taking into account any additional case by case needs and requirements. If families are offered a service and they do not commence visits, the service will be suspended for three months after which time the file will be closed and clients will need to re-apply.</p> <p>To access further information or for answers to <a href="#">Frequently Asked Questions</a> or please visit our website: <a href="http://www.catholiccare.dow.org.au">www.catholiccare.dow.org.au</a></p> <p>For waiting times of other Children's Contact Services see: <a href="http://www.accsa.org.au">www.accsa.org.au</a></p>			

