

## CatholicCare Wollongong Children's Contact Service

### Waiting Times

Please view the table below regarding CCCS current waiting times:

Current as of: <b>21 March 2018</b>	Session times and operating hours are subject to change depending on funding. Service availability fluctuates regularly due to uncertainty around families' court proceedings. The service may accommodate court orders with specific contact times, however, we reserve the right to schedule times according to service availability and operational demands.		
<b>Campbelltown</b> Currently operates on a weekly basis for both the supervised contact and changeover services.	<b>Friday</b> By Appointment ONLY	<b>Saturday</b> By Appointment ONLY	<b>Sunday</b> By Appointment ONLY
	<b>INTAKE ASSESSMENT:</b> <b>SUPERVISED &amp; SUPPORTED CONTACT:</b> <b>CHANGEOVER &amp; SUPPORTED CHANGEOVER:</b> <b>SELF FUNDED SERVICE:</b>	Approximately 8 - 12 weeks wait Approximately 12 weeks after completion of all client intakes. No wait time, after completion of all client intakes.  Wait time, after completion of all client intakes is subject to staff availability.	
<b>Nowra</b> Currently operates on a fortnightly basis for both the supervised contact and changeover services.		<b>Saturday</b> By Appointment ONLY	<b>Sunday</b> By Appointment ONLY
	<b>INTAKE ASSESSMENT:</b> <b>SUPERVISED &amp; SUPPORTED CONTACT:</b> <b>CHANGEOVER &amp; SUPPORTED CHANGEOVER:</b> <b>SELF FUNDED SERVICE:</b>	Approximately 3 months wait. Approximately up to 6 months after completion of all client intakes. No wait time, after completion of all client intakes.  Upon application	
<b>Wollongong</b> Currently operates on a weekly basis for both the supervised contact and changeover services.	<b>Friday</b> By Appointment ONLY	<b>Saturday</b> By Appointment ONLY	<b>Sunday</b> By Appointment ONLY
	<b>INTAKE ASSESSMENT:</b> <b>SUPERVISED &amp; SUPPORTED CONTACT:</b> <b>CHANGEOVER &amp; SUPPORTED CHANGEOVER:</b> <b>SELF FUNDED SERVICE:</b>	Approximately 3 months wait. Approximately up to 6 months after completion of all client intakes. No wait time, after completion of all client intakes.  Wait time, after completion of all client intakes is subject to staff availability.	
<p><b><u>Application Procedures</u></b> Each parent is required to register by telephoning the intake officer on 02 4254 9316. Once both parents have registered, the next available intake assessment appointment will be scheduled. Each parent will receive a letter with the date and time of appointment and they must complete and return all relevant documents when attending for the intake.</p> <p>Each parent's intake is conducted separately from the other. Due to the nature of the questions asked at the intake, children are not permitted to attend. If either parent does not attend for intake, CCCS will withdraw involvement and advise all parties in writing. It is the responsibility of the parents and</p>			

their legal representatives to arrange follow up and/or rescheduling of missed appointments.

Only upon completion of both parents' intake assessments will the family be placed on the waiting list for service. Families with court orders are given preference, taking into account any additional case by case needs and requirements. If families are offered a service and they do not commence visits, the service will be suspended for three months, after which time the file will be closed and the clients will need to re-apply.

To access further information or for answers to [Frequently Asked Questions](#) or please visit our website: [www.catholiccare.dow.org.au](http://www.catholiccare.dow.org.au)

For waiting times of other Children's Contact Services see: [www.accsa.org.au](http://www.accsa.org.au)